

A PROFESSIONAL WILL BE COMING ALONG TO WORK ON YOUR PROPERTY

What do you need to take into account?

We want to create a safe situation both for you and the professional. This is why we will always abide by the RIVM's guidelines. See what that means for you. Wherever we say 'you', we will be referring to you and your fellow house-mates. The term 'professional' naturally refers to both men and women.

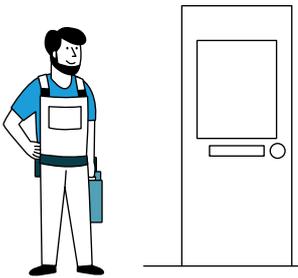
1 WE WILL CONTACT YOU IN ADVANCE



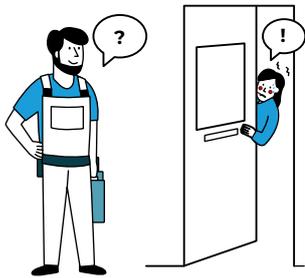
- We will be asking you whether you have any objections to us carrying out the work.
- We will inform you about the professional's use of a face mask or face shield.
- We will go through the agreements with you, making sure the professional can safely work at your property.

Do you have a cold, a fever, or have you suddenly lost your sense of smell and taste? Then we would only carry out any absolutely essential activities. Do you form part of an at-risk group? Then you have the option of having the work carried out at a later stage.

2 AT THE DOOR



The professional will ring the doorbell and enquire about your health again.



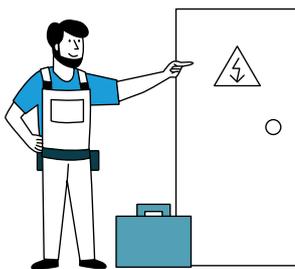
Are you suffering from any cold symptoms? Then we'll make a new appointment.

The professional will enter into agreements with you to ensure the work, wherever possible, can be carried out without the need for a face mask or face shield.

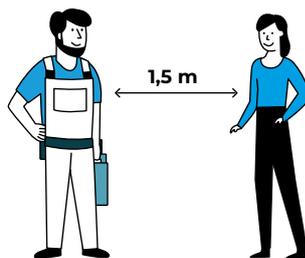


No symptoms? Then the activities will be carried out as planned.

3 START



The professional will inform you where he's going to be working.



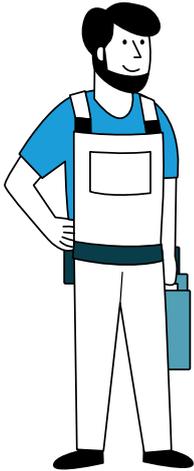
Make sure you always abide by the 1.5 meter distancing rule and follow the instructions.

4 COMPLETE



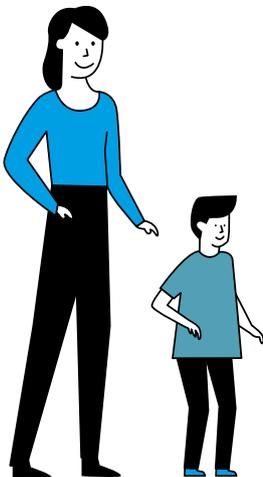
The professional will leave everything clean and tidy once the activities have been completed.

THIS IS HOW WE LOOK AFTER YOUR HOME TOGETHER!



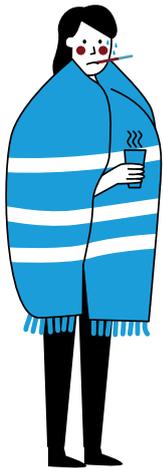
YOU CAN EXPECT THE FOLLOWING FROM THE PROFESSIONAL:

- He/she will only enter your property to start the activities with your express permission.
- He/she will abide by the RIVM's guidelines.
- He/she will avoid personal contact and observe the appropriate distance (at least 1.5 meters). He/she will wear a face mask or face shield if this is not possible.
- He/she will work in a responsible manner.
- He/she is not suffering from any cold or flu-like symptoms.
- He/she will leave the work area clean and tidy after completing the activities.
- He/she will clean your toilet after use.



THE PROFESSIONAL CAN EXPECT YOU TO:

- Inform the professional in advance about anyone in your household suffering from a cold.
- Indicate in advance that you agree with the activities being carried out.
- Ensure the equipment being worked on is easily accessible.
- Observe an appropriate distance (at least 1.5 meters). He/she will wear a face mask or face shield if this is not possible.
- Follow the professional's instructions.
- Make your toilet available and clean this before use. He/she will clean this him/herself after use.



ARE YOU DISPLAYING ANY SYMPTOMS?

Then we will only visit for essential maintenance. In such cases the professional would use extra protective equipment, such as gloves, an overall, slippers and safety goggles.

Could you please take the following measures?

- Open all doors, making sure the professional won't need to touch these.
- Stay in a different room during the activities.
- Communicate with the professional via telephone.

A face mask or face shield mainly protects the environment and the wearer to a lesser extent. It would be a good idea for both you and the professional to wear a face mask or face shield if an appropriate distance can't be observed whilst work is being carried out in your property. You don't want to be infected by the professional and the professional doesn't want to be infected by you.

